

RESOURCE GUIDE



Office of
Mental Health



Franklin County

This resource guide includes information about where you can find help in your local community. All the programs and services listed below allow you to self-refer and some may offer walk-in appointments.

Crisis Services & Support

Mobile Crisis (Citizen Advocates)

24/7 number to call in moments of mental health crisis.

(518) 483-3261

Crisis team can rapidly respond to you at your home or in the community if necessary.

Citizen Advocates Crisis Respite

Urgent care facility also offers voluntary respite stays.

125 Finney Blvd, Malone, NY 12953

(518) 481-8160

Call or walk-in anytime.

Malone Behavioral Health Urgent Care

Mental health center with 24/7 walk-in capability.

125 Finney Blvd, Malone, NY 12953

(518) 481-8160

Psychiatric assessment, counseling, med management, peer support all available. Operated by Citizen Advocates.

CVFC Intensive Crisis Stabilization Center

Facility open 24/7 for moments of mental health crisis.

11 Dormitory Dr, Plattsburgh, NY 12903

(518) 324-4700

Services include psych assessment, therapeutic intervention, peer support, SUD services, and follow-up planning.

Mental Health Treatment & Rehabilitation

Malone Behavioral Health Urgent Care

Facility has ability for 24/7 walk-in outpatient services.

125 Finney Blvd, Malone, NY 12953

(518) 481-8160

Call or walk-in anytime.

Saranac Lake Behavioral Health Services

Integrated outpatient clinic.

70 Edgewood Dr, Saranac Lake, NY 12983

(518) 891-5535

Hours: Mon/Thurs 8 am-7 pm, Tues/Wed/Fri 8 am-5 pm

Call to inquire about intake. Walk-ins also accepted.

Malone Behavioral Health Services

Integrated outpatient clinic.

31 Sixth St, Malone, NY 12953

(518) 483-3261

Hours: Mon/Wed/Fri 8 am-5 pm, Tues/Thurs 8 am-7 pm

Call to inquire about intake. Walk-ins also accepted.

Good Mind Counseling Center (Kanikonri:iohne)

Saint Regis Mohawk Tribe outpatient mental health clinic.

404 State Rte. 37, Akwesasne, NY 13655

(518) 358-3145 **Toll-Free:** 1 (800) 647-7839

Hours: Monday—Friday, 8 am—5 pm.

Scheduled or same day appointments available.

Peer Support Services

Citizen Advocates Psychosocial Clubs

Informal settings focusing on peer-led mutual recovery

Crimson Phoenix: 81 Fort Covington St, Malone, NY 12953; (518) 917-2928 **Mountain Crest:** 43 River St, Saranac Lake, NY 12983; (518) 891-2549.

Call to learn more information about the programs.

Malone Behavioral Health Urgent Care

Urgent care facility has 24/7 peer support.

125 Finney Blvd, Malone, NY 12953

(518) 481-8160

Call or walk-in anytime.

Community Connections of Franklin County

Peer-run recovery center and support agency.

209 W. Main St, Suite 204, Malone, NY 12953
(518) 521-3507

Hours: Monday—Friday, 8:30 am—4 pm

Call or stop by to learn more about services offered.

Malone/Saranac Lake Behavioral Health Services

Malone and Saranac Lake clinics offer peer support.

31 Sixth St, Malone, NY 12953

70 Edgewood Dr, Saranac Lake, NY 12983

Malone: (518) 483-3261 **Saranac Lake:** (518) 891-5535

See hours on front page. Walk-ins also accepted.

Addiction or Substance Use Treatment and Support

St. Joseph's Addiction Treatment and Recovery

Outpatient substance use services with Open Access.

1 Harrison Pl, Malone, NY 12953; (518) 651-2305

50 John Munn Rd, Saranac Lake, NY 12983; (518) 891-

5353* **Standard Hours:** Monday-Friday, 8 am-4:30 pm

***Saranac has 24/7 Open Access:** call (518) 354-5390

Malone Behavioral Health Urgent Care

Urgent care facility has 24/7 substance use services

125 Finney Blvd, Malone, NY 12953

(518) 481-8160

Call or walk-in anytime.

Malone/Saranac Lake Behavioral Health Services

Malone and Saranac Lake clinics offer SUD services.

31 Sixth St, Malone, NY 12953

70 Edgewood Dr, Saranac Lake, NY 12983

Malone: (518) 483-3261 **Saranac Lake:** (518) 891-5535

See hours on front page. Walk-ins also accepted.

Alcoholics Anonymous (AA): (518) 481-4606

Saranac Lake Answering Service: (518) 561-8444

Narcotics Anonymous (NA): (315) 847-3842

Call 24/7 for information on groups in Franklin County.

OASAS 24-Hour Hopeline: 1 (877)-8-HOPENY

Other Services

Franklin County Single Point of Access (SPOA)

County program for mental health, housing, and support.

(518) 891-2280

Call between 8 am and 5 pm Monday—Friday.

Program connects you with a variety of mental health resources. Even just calling can be very informative.

Adirondack Health Institute (AHI) Health Homes Care management service.

(866) 708-2912

Eligibility is contingent on having two chronic conditions

OR one qualifying serious chronic condition (including schizophrenia and bipolar disorder).

Franklin County Department of Social Services

184 Finney Blvd, Malone, NY 12953

(518) 481-1888

Hours: Monday—Friday, 8 am—4 pm

Call **211** after hours.

For [more Franklin County resources](#), scan below:



To find more mental health programs and services, visit our website at: www.omh.ny.gov

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SUICIDE & CRISIS
LIFELINE



BeWell.ny.gov



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